

# CrystalReach™

## Your web based invoice query and reporting tool

Q U E R Y • P R I N T • S C H E D U L E

### CrystalReach is here!

CrystalReach is Travcom Canada's new web based invoice query and reporting tool, only available to GBO CS subscribers. CrystalReach is the only product of it's kind in Canada. It provides your clients and staff alike, with real-time access to travel data residing in your GBO CS database from any web connected computer from any where around the world.

In addition, any client that books travel with you will also be able to have immediate web access to their itinerary or invoice. They simply enter their last name and document number and instantly get a copy of their Invoice or Itinerary (see attached sample itinerary). So no matter what source you use to book travel, web, GDS, telephone or a combination of all, your clients will be able to print their invoice or itinerary at their leisure from anywhere around the world!

### Benefits for your clients

- Easy access to sales data, using a detailed filter, for instant information on any trip booked with your agency.
- Allow Clients to view details about any transaction, including payments, itinerary and sales amounts.
- Print or email copies of invoices and itineraries.
- Print travel reports that can be customized by user login. The CrystalReach reporting module will provide a convenient means for corporate clients to run their own travel and management reports at their leisure.
- Export any report to Acrobat PDF, Microsoft Word, Microsoft Excel or Text.
- Scheduler will enable clients to schedule their own travel management reports at a specific time or frequency.

- User Defined Reports - Clients will be able to choose the fields they want printed on the report and have it exported to PDF, Excel or MS Word.

### Benefits for your agency

- Authorized users can run agency management, productivity, analysis and financial reports from any internet based computer.
- Multi-branch agencies can restrict users to only view data from specific branches.
- Agents can service customers from the office, home or even away on busines with access to clients complete sales history, including payment and itinerary information.
- Save time and costs printing and distributing corporate reports. Have clients run their own reports at their leisure, providing them the convenience to run reports when they need them.
- User Defined Reports - Clients will be able to choose the fields they want printed on the report and have it exported to PDF, Excel or MS Word.

CrystalReach is a great tool that will give your clients and staff the access they need to sales and travel data 24/7 for an incredible price, from only \$50/month. It's a tool that will enhance your customer service to help you keep the customers you have while attracting new business....and it's only available to GBO CS users.

To try CrystalReach yourself, please go to:

[www.crytalreach.com/ClientMajicCV](http://www.crytalreach.com/ClientMajicCV)

Login: demo Password: demo

For more information, please call  
**1-877-582-5146, press #2 for sales**

Or email us at:  
[info@travcom.ca](mailto:info@travcom.ca)

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